

GENERAL

- These General Terms and Conditions apply to all users of Bed & Breakfast Hotel Lichtstad, Leenderweg 283, 5643 AJ Eindhoven.
- The General Terms and Conditions shall be effective on the conclusion of a user agreement. A copy of these General Terms and Conditions will be provided on the conclusion of a user agreement.
- B & B Hotel Lichtstad is not liable for damage to or loss or theft of users' property. In the event of disputes all (judicial) costs shall be payable by the users.
- Damage and missing items of movable and immovable property of the owner must be immediately reported by users and repaid to the owner.
- The administrator can guests in violation of these Terms and inappropriate behavior, immediately deny access to B&B Lichtstad Hotel and / or reject, without further notice and reasons and without refund of expenses.
- The administration of the administrator determines in mutual disagreement unless the users can prove otherwise.

BOOKING AND CONFIRMING

- Reservations are made in writing, by email or telephone.
- After a reservation request you receive from us soon an e-mail. The booking is then final for both parties.
- The reservation confirmation will refer to these terms and conditions.

PAYMENT AND CANCELLING

- The accommodation in B&B Hotel Lichtstad can be paid in advance by bank money transfer to account number NL57ABNA0536652228 in the name of :VOF B & B Hotel Lichtstad, citing the name and booking date, or else the payment can be made in cash or card, directly from a guest on arrival.
- The manager may deviate these terms and conditions in agreement with the guest.
- On cancellation up to 14 days prior to the commencement of the user agreement, 50% of the agreed price is payable by the user;
- On cancellation within 14 days prior to the commencement of the user agreement, 100% of the agreed price is payable by the user;

HOUSE RULES

- There will be no refund for early departure.
- Visitors are not allowed to stay an extra night in the room without permission from the hotel management.
- Check-in is possible from 2 pm.
- Check-out is possible till 2 pm.
- Smoking is not allowed in the entire building
- It is forbidden to have and smoke drugs in the entire building
- Guests shall at all times show consideration to their roommates, neighbors and the general public.
- Overnight stay of third parties is strictly prohibited.
- Leave the room clean.
- Pets are not allowed in the rooms.
- Be careful with all the stuff in the building. Please report if something is broken.
- The Hotel shall not be responsible for personal injury or loss or damage to property suffered by a guest in such areas.
- A fire extinguisher can be found on the indicated points on the corridor
-in case of fire, call immediately 112 and report the manager/administrator.
- For other questions, please contact the administrator.